

CINCINNATI SPORTS MEDICINE AND ORTHOPAEDIC CENTER

INSURANCE/BILLING QUESTIONS

General Billing Phone Number: (513) 346-7287; Fax: (513) 346-7297

Call are handled according to your insurance plan.

Please choose from the following extensions, dialed after the general number:

Billing Manager – Donna Cook: ext 92105

Anthem, Humana, Automobile Claims– ext 92109

United Healthcare, Cigna, Aetna and all other Managed Care Plans – ext 92115

Medicare, Medicare Advantage Plans, Medicaid, and Tricare (HealthNet Federal) - ext 92107

Workers Compensation – ext 92104

For Payment questions: ext 92101 or 92111

To update patient information and all other questions: ext 92112 or 92102

INSURANCE PLAN AND MCO PARTICIPATION:

1-800-OhioComp MCO	Corvel MCO	Medicare Ohio and Kentucky
3- HAB MCO	Coventry Health Care	Medicare Advantage Plans
AARP	Crawford and Co MCO	Medview Physicians Services
Advocare MCO	Custom Design Benefits	Mercy Works Solutions MCO
Aetna US Healthcare	Definity	MultiPlan
Allied Benefit	DirectCare America (DCA)	NABN
ALPS CompCare MCO	Emerald Health Network	Nationwide
Anthem Benefit	Evercare	National Provider Network
Anthem Blue Cross Blue Shield (All Products)	First Health	Ohio Health Employee MCO
AultComp MCO	Gates McDonald MCO	Ohio Health Network
Avatar Comp MCO	Genex Care of Ohio MCO	Ohio Workers Comp
Bankers Life	Great West	One Health Plan
BeechStreet	Health Alliance	Paramount Preferred
BHN Workers Comp	Health Mgmt Solution	PHCS- MultiPlan
BWC- Ohio HPP	HealthSpan	PHS
CCN	HealthNet Federal	PPOM
CareWorks MCO	HSP	Premier Comp MCO
Central States	Humana (All Products)	Principal Financial
CHA Health	Kentucky Workers Comp	Sagamore (MD only)
Cincinnati Life Ins	Klais & Company MCO	Sheakley Unicomp MCO
Cigna	Mail Handlers	TriCare
Cofinity	Managed Medical Assurance	Unicare
CompManagement MCO	MedBen	United Healthcare
	Medical Administrators MCO	United Medical Resources
	Medical Mutual of Ohio	University Comp Care MCO
	Medicaid Kentucky	USA Managed Care
		Wellcare

*For Physical Therapy patients with United Healthcare, we cannot see outside referrals.